



# City & Guilds Level 2 Health and Social Care: Core

Learning Materials – Question Set C  
Adult - Mair

February 2024



# UPDATE FEBRUARY 2024

## Learning Materials – Question Set

### Question Set C - Mair

#### Unit 001 and 006

#### **Updated February 2024:**

This case study and associated test papers are no longer part of the assessment criteria for the 8040-02 Health and Social Care: Core qualification.

These materials have been provided to support centres and candidates for formative assessment and revision purposes only.

For the most up to date information on the Health and Social Care: Core qualification and January 2024 assessment strategy update please visit: [\[Update\]](#) [Changes to Level 2 HSCCC Core assessments | Health and Care Learning Wales](#).

This booklet contains Question Set C **only**.

For associated case study and test papers please download:

Case Study Adult - Mair

Case Study Question Set A Adult - Mair

Case Study Question Set B Adult - Mair

# Question Set C – Mair

1. Outline **three** reasons why it is important for workers to treat individuals with dignity and respect.

[3 marks]

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2. What are **three** benefits to Mair of having a clear personal plan?

[3 marks]

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3. What are **two** examples of workers communicating effectively with Mair?

[2 marks]

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4. Gail has recently returned to work after caring for her 70-year-old mother who has now died.

Outline **two** ways in which Gail's life experience may have affected the way she supports Mair.

[2 marks]

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5. What are **four** examples of Gail **not** following the Code of Conduct and Professional Practice?

[4 marks]

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6. Outline **two** ways workers can keep Mair safe.

[2 marks]

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7. Outline **three** ways the workers can make Mair aware of risks when using social media.

[3 marks]

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8. What are **three** responsibilities of care and support workers in relation to safeguarding in settings such as Cariad Mawr?

[3 marks]

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9. The manager tells Gail there will be an investigation.  
During the investigation Mair will be offered an advocate.

Suggest **one** person who might undertake this role.

[1 mark]

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10. Explain how Mair's situation and actions increase her risk of being financially abused.

[4 marks]

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11. The manager suggests that Gail reads some safeguarding reviews and reports of serious failures that resulted in individuals being harmed or abused.

Suggest **three** ways that Gail can learn from these reports.

[3 marks]

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